

Allison Joyce, MSW, LICSW

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EDUCATION

Master of Social Work, 2007, Boston College, Chestnut Hill, MA GPA: 3.98

Bachelor of Arts, 1999, University of Vermont, Burlington, VT

PROFESSIONAL EXPERIENCE

Social Service Expert: Committee for Public Service Counsel **06/20-Present**

- Provide essential professional expertise as part of legal team to improve client's chances of successful litigation
- Case Consultation, complete assessments/evaluations, assist in sentencing reports, review and assess necessity of services, (substance abuse treatment, counseling, anger management, etc.), assist in accessing desired services, create post-release service plans, review case records and documentation

Part Time Faculty, Boston College Graduate School of Social Work. **09/2020-Present**

- Human Behavior and The Social Environment
- Child and Family Policy

Transplant Social Worker: Kidney Transplant, Tufts Medical Center **11/2018-03/2021**

- Perform psychosocial assessments in setting of kidney donation, assist with bariatric surgical readiness evaluation, served as Independent Living Donor Advocate for potential donors, and collaborate with multidisciplinary team around psychosocial risk factors related to kidney donation and bariatric surgery

Clinical Social Worker: Private Practice **06/2018-Present**

- Private Practice Clinician working with individuals experiencing career/academic stress, workplace harassment, substance/alcohol abuse, legal/court involvement, acute/post-traumatic stress, acute/chronic medical illness, grief, loss, and bereavement, anxiety, depression, relationship struggles, and offer court mandated therapy sessions. Utilize solution focused approach with Cognitive Behavioral Therapy integrating psychodynamic theory and mindfulness techniques. LCSW supervision, Employee Assistance Programs (EAP) provider, and Boston University, University of Massachusetts Boston, and Northeastern University referral provider
- Manage all operational aspects of business: scheduling, pre-authorizations, billing, documentation

Clinical Social Worker: Cardiovascular Surgical Programs, Cardiology, Boston Adult Congenital Heart Program, Brigham and Women's Hospital **01/2015-06/2018**

- Perform psychosocial assessments in context of adapting to chronic illness, coping with cardiac surgical intervention, and emotional support around issues related to grief, loss, and bereavement on Cardiac Surgical Intensive Care Unit, Cardiac Surgical Step-Down Unit, Cardiac Surgical Clinic, Inpatient Cardiology, and BACH service
- Provide comprehensive assessment of psychosocial issues to facilitate compliance with medical recommendations in order to optimize outcome of complex patient population
- Collaborate with multidisciplinary team members, Legal Counsel, Risk Management, Security, and Medical/Surgical Clinical Staff as well as outside agencies, including DTA, Ethos, VNA in developing the most appropriate interventions for patients and families

- Provide assessment and consultation to interdisciplinary team regarding issues of psychosocial risk
- Provide psychosocial assessment and follow up in Cardiovascular Clinic setting
- Conduct Living Donor Assessments for Kidney Transplant Donors as part of CMS regulations for social worker independent of transplant service as advocate
- Co-chair Social Work Continuing Education Committee to assess, evaluate, and implement professional licensure educational offerings to clinical staff for CEU credit for continuation of LICSW licensure in collaboration with DFCI, BWFH, NASW, and BU
- Supervised Boston College MSW Candidate
- Efficient Communication Task Force for Care Continuum Redesign
- Cardiovascular and Cardiac Surgery Subject Matter Expert as part of Care Continuum Redesign

Clinical Social Worker: Cardiovascular Programs, Boston Children's Hospital 10/2010-01/2015

- Perform psychosocial assessments in the context of chronic illness, grief, loss, and bereavement
- Collaborate with multidisciplinary team members, including Child Protection Team, General Legal Counsel, Security, and Medical/Surgical Clinical Staff as well as outside agencies, including DCF and DTA, in developing the most appropriate interventions for patients and families
- Participated in staff committee focusing on developing protocol for approaching complex social situations
- Facilitated Psychosocial Support Group for parents in collaboration with Chaplaincy
- Facilitated Parent Dinner Hour in collaboration with Child Life Specialist
- Participate in Keeping Connections Conference for bereaved parents at Boston Children's Hospital
- Provide Coverage for Boston Adult Congenital Heart (BACH) Clinic at Boston Children's Hospital
- Supervised Boston College MSW Candidate from 9/12-5/13
- Supervised Boston University Dual Degree MSW/MPH Candidate 9/13-5/14

Clinical Social Worker: Emergency Department Boston Children's Hospital 10/2007-10/2010

- Provided acute clinical services, psychosocial consultation, risk assessment, and crisis intervention for the Department of Emergency Medicine and hospital-wide social work coverage to all other services, including Medical/Surgical ICU, Cardiac ICU, General Pediatrics, Trauma Surgery, on evenings, weekends, and holidays
- Responded to hospital wide Codes as a member of the Trauma Response Team
- Performed psychosocial and risk assessments in cases concerning issues of child protection
- Collaborated with multidisciplinary team members, including Child Protection Team, General Legal Counsel, Security Department as well as outside agencies, including Boston Police, DCF, and District Attorney Offices involving high risk, child protection cases while working in a fast-paced environment
- Worked collaboratively in developing and implementing interventions in conjunction with internal multidisciplinary teams and external agencies
- On-call per diem

Psychiatric Emergency Social Worker: Boston Children's Hospital. 06/2007-10/2007

- Overnight call for Emergency Psychiatric Service providing psychiatric evaluation, diagnosis, crisis intervention, comprehensive formulation, and disposition for children and adolescents
- On-Call per diem

Clinical Social Worker: Brigham and Women's Hospital, Boston 06/2007-10/2007

- Provided social work services to NICU, Ambulatory Services, and the Emergency Department
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Clinical Social Work Intern: Boston Children's Hospital

09/2006-05/2007

Adolescent Substance Abuse Program (ASAP)

- Conducted adolescent, parent, and family mental health evaluations
- Facilitated individual counseling and group therapy
- Collaborated with multidisciplinary team of psychiatrists, pediatricians, and social workers
- Developed diagnostic familiarity with substance abuse disorders and diagnostic capability with co-occurring substance abuse and psychiatric diagnoses
- Collaborated with ASAP team in planning, developing, and implementing new curriculum
- Participated in statistical analysis and program evaluation projects

Emergency Department Psychiatry

- Provided psychiatric evaluation, diagnosis, crisis intervention, psychosocial assessment, comprehensive formulation, and disposition for children and adolescents as part of Emergency Psychiatry Service
- Participated in BNI-ART Institute's SBIRT (Screening, Brief Intervention, Referral, and Treatment) training

Clinical Social Work Intern: Woodrow Wilson Elementary School, Framingham. 01/2006-06/2006

- Facilitated individual counseling and group therapy

Social Work Intern: Community Legal Services/Counseling Center, Cambridge 09/2005-12/2005

- Provided support services, case management, referrals, and counseling for individual cases referred by the legal department
- Provided consultation to attorneys regarding client psychosocial and mental health issues
- Accompanied clients to court

Internal Medicine Residency Education Program Coordinator, BIDMC, Boston 07/2002-07/2005

- Coordinated education programs including Ambulatory Care Training Program, Intern Orientation to the Division of General Medicine, and Residency Training Program
- Developed and implemented Adolescent Health Elective with Children's Hospital Boston
- Coordinated outpatient electives and clinic schedules for 160 residents for 2004, 2005, and 2006 academic years
- Developed, prepared, and assessed medical resident evaluations and medical student, intern, and resident feedback reports
- Trained and supervised administrative assistant
- Coordinated Primary Care Graduation 2004 and 2005 and Intern Orientation 2004 and 2005

Marketing Coordinator, Sasaki Associates, Watertown

12/2000-02/2002

Sales and Marketing Coordinator, Oncogene Research Products, Cambridge.

01/1999-12/2000

Research Assistant, BIDMC, Boston

07/1998-11/1999

ADDITIONAL EXPERIENCE

Graduate Assistant in Academic Affairs: Boston College, Chestnut Hill

09/2006-05/2007

- Research assistant for professor investigating impact of Hurricane Katrina on development of Post-Traumatic Stress Disorder (PTSD)
- Perform administrative functions for Assistant Dean of Academic and Student Services

Academic Teacher: Building Educated Leaders for Boston **06/2006-08/2006**

- Participated in BELL summer training, covering child development and learning, classroom behavior management, mentoring and efficacy, culturally relevant teaching, family engagement, instructional strategies, and collaborative teaching directed at enhancing educational achievements and life opportunities for children living in low-income urban communities
- Created curriculum and activities for students
- Participated in community projects and facilitated individual parent conferences
- Facilitated, conducted, and evaluated standardized testing

Tobin School Literacy Tutor, Boston Public Schools **09/2004-05/2005**

Massachusetts Licensed Educator in Middle/ High School English Literature. **2002-2005**

VOLUNTEER EXPERIENCE

Court Appointed Special Advocate (CASA) **05/2005-12/2006**

- Participated in comprehensive training covering child development, child abuse and neglect, domestic violence, substance abuse, the legal process, Massachusetts Judicial system, child and family interviewing, collateral interviewing, and cultural competence
- Conducted investigations through ongoing contact and interviews with child's family, foster family, doctors, nurses, social workers, lawyers, teachers, school officials, psychologists, speech/language pathologists, mental health clinicians, psychiatrists, dentists, residential home providers, Department of Social Services, Department of Mental Retardation, and Department of Mental Health

MSPCC Boston: Volunteer Advocacy Network

MEMBERSHIPS

National Association of Social Workers (NASW)

AWARDS

Brigham and Women's Elizabeth Nabel, MD Employee Recognition Award **2017**

REFERENCES

Available upon request